Review your Explanation of Benefits

Sign in to MySmile and click "My dental activity" to review your Explanation of Benefits (EOB). If you don't have a MySmile account, you'll receive a paper copy via standard mail.

Your EOB tells you how much of your benefits were applied towards your treatment and how much you have left.



Treatments listed here should match the ones you received and were billed for. If you notice any inconsistencies, talk to your dentist's office. If you're not satisfied that your EOB is correct, let us know.

Check your maximums and deductibles

This is helpful if you need more treatments. Use it to work with your dentist on scheduling so you don't exceed your maximums for the year.

Other dental overage (if applicable)

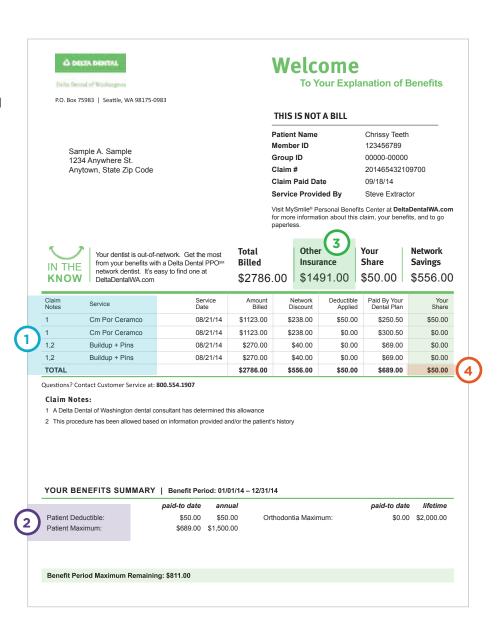
Use this information to compare to your other plan's EOB and dentist's bill. If you have other coverage that is primary and this is blank, talk to your dentist office. If there is a number here and you don't think it's right, give us a call.

Shows how your benefits were applied

Here's the math behind your cost share:

Total Billed

- Network Savings
- Deductible
- Other Insurance (if applicable)
- Amount Paid by Your Dental Plan





3 reasons to save your EOBs

- 1. Itemized deductions on your taxes
- 2. Proof of qualified medical expenses
- 3. HSA, FSA and HRA reimbursement